EXHIBIT A

US APPLN SERIAL NO.: 09/786,305

INTERNATIONAL APPLN. NO.: PCT/US99/13592

DOCKET: TRM DV2539

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Your item was delivered at 11:50 am on March 27, 2002 in MANCHESTER, NH 03101. The item was signed for by J GETZ.

Here is what happened earlier:

- ARRIVAL AT UNIT, March 27, 2002, 8:01 am, MANCHESTER, NH 03103
- ENROUTE, March 26, 2002, 6:03 pm, DETROIT, MI 48242
- ADDRESSEE UNKNOWN, March 26, 2002
- UNDELIVERABLE AS ADDRESSED, March 26, 2002, 11:44 am, ROYAL OAK, MI 48067
- ARRIVAL AT UNIT, March 26, 2002, 10:23 am, ROYAL OAK, MI 48068
- ENROUTE, March 26, 2002, 8:14 am, DETROIT, MI 48242
- ACCEPTANCE, March 25, 2002, 4:53 pm, MANCHESTER, NH 03101

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